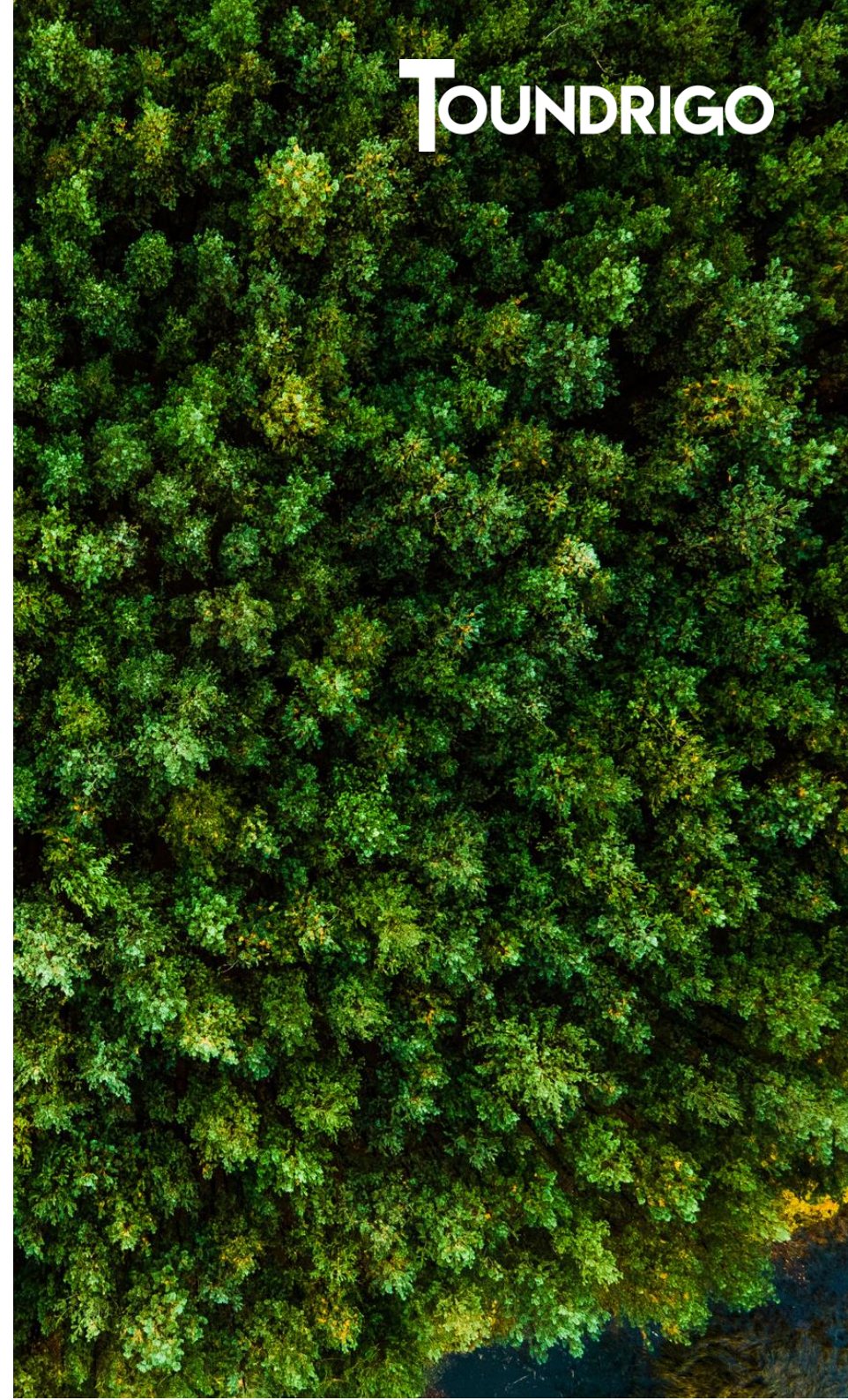




Sustainability commitments

Accomodations

Updated 2024/09



Since 2021, the ToundriGo group and its associated brands (Toundra Voyages, Think Incentive, Receptour Canada and Windigo Aventure) commits to promote more sustainable accommodations.

Sustainability in accommodations' practices is essential nowadays, as it allows us to extend our sustainability principles in our daily activities, regarding a key element of our tours, and to which our clients give a particular attention.

Proposing tailor-made travels, we do not select accommodations for our clients without previous consulting with them, regarding their needs/desires/budget, etc. Consequently, our policy here is to recommend to our clients the most sustainable and responsible accommodations options, corresponding to their price range and that meet their requirements.

Assessment methods can be applied in several ways:

- Visit by one or several employees
- Customer or guide feedback form
- Voluntary disclosure by the company (survey, contractual agreements, etc.)

The following aspects will be considered in our evaluation (if applicable):

Energy Management

The company follows various best practices related to energy efficiency. We consider each effort gradually and regarding of the accommodations's capabilities. This goes from the smallest efforts (energy-saving light bulbs, guest awareness, energy-efficient equipment, etc.) to the most significant ones (eco-design, renewable or low carbon energy sources, automated systems, etc.)

Waste management

The accommodation separates its residual materials using the various methods available (deposit, composting, recycling). The use of plastic is also minimized, if not eliminated. A thoughtful management of these residual materials and any other efforts that go beyond these basic waste management practices will be truly appreciated.

Food management

When the establishment offers food services (breakfast, diner, catering...), the necessary food is purchased as responsibly as possible, according to seasonality and locality. Stock management is also carefully considered, and efforts are made to reduce food waste.

Water management

The company adopts a reasoned and thoughtful use of water (water-saving devices, pipe maintenance, flow adjustment, rainwater recovery, grey water recycling...)

Responsible purchasing

All purchases made within the accommodation, whether "common" purchases (cleaning products, room accessories, cosmetics, promotional products, food, etc.) or more important and occasional purchases (bedding, furniture, decoration...), are carefully thought out and come as much as possible from local and/or organic suppliers, using natural or recycled materials, being aware of sustainable development, or other.

HR management / EDI

We aim to work with establishments that give a particular importance to their human resources. This translates into good working conditions, but also into a corporate culture whose values are defined and applied. We also promote all practices associated with equity, diversity and inclusion's efforts, and condemn all types of discrimination.

Governance

Local/national governance and ownership structures will be promoted, aiming to reduce economical leakage.

Support of the local economy

Compagny's implementation of practices aimed at reinjecting capital/resources into the local economy (local purchasing, donations, volunteering, charitable giving, employment of local communities, etc.).

Architecture

The accommodation building (outside and/or inside) incorporates elements of local art, architecture or cultural heritage.

📄 **Accessibility**

The accommodation building has facilities and infrastructure to facilitate access for people with reduced mobility (e.g. ramps, adapted rooms, elevators, etc.).

📄 **Promoting regional environment**

Any promotion of the accommodation's regional environment will be encouraged (partnerships with other services, information for customers, participation in local committees, etc.).

📄 **Transparency and information access**

Transparency is one of our fundamental sustainability principles. Therefore, any sharing of sustainability-related information (positive or otherwise) through any channel will be highlighted and highly appreciated.

At all times, we invite you to share with us the progress of your practices, so that we can learn about them and promote it to our customers. Any information relating to this subject can be shared with us at the following address: **wecare@toundrigo.com**

We also have a questionnaire, which we invite you to fill in so that we can learn about your current (or future) practices: [click here](#)

Lastly, we are making available to everyone a small guide of best practices, in order to inform/raise awareness and take action to adopt more sustainable and responsible practices: [click here](#)

This policy is part of our various sustainability procedures, and forms part of the Group's sustainable development policy. It applies to all our suppliers with whom we work and will come into force in September 2024. The policy will be reviewed annually to ensure its continued relevance.