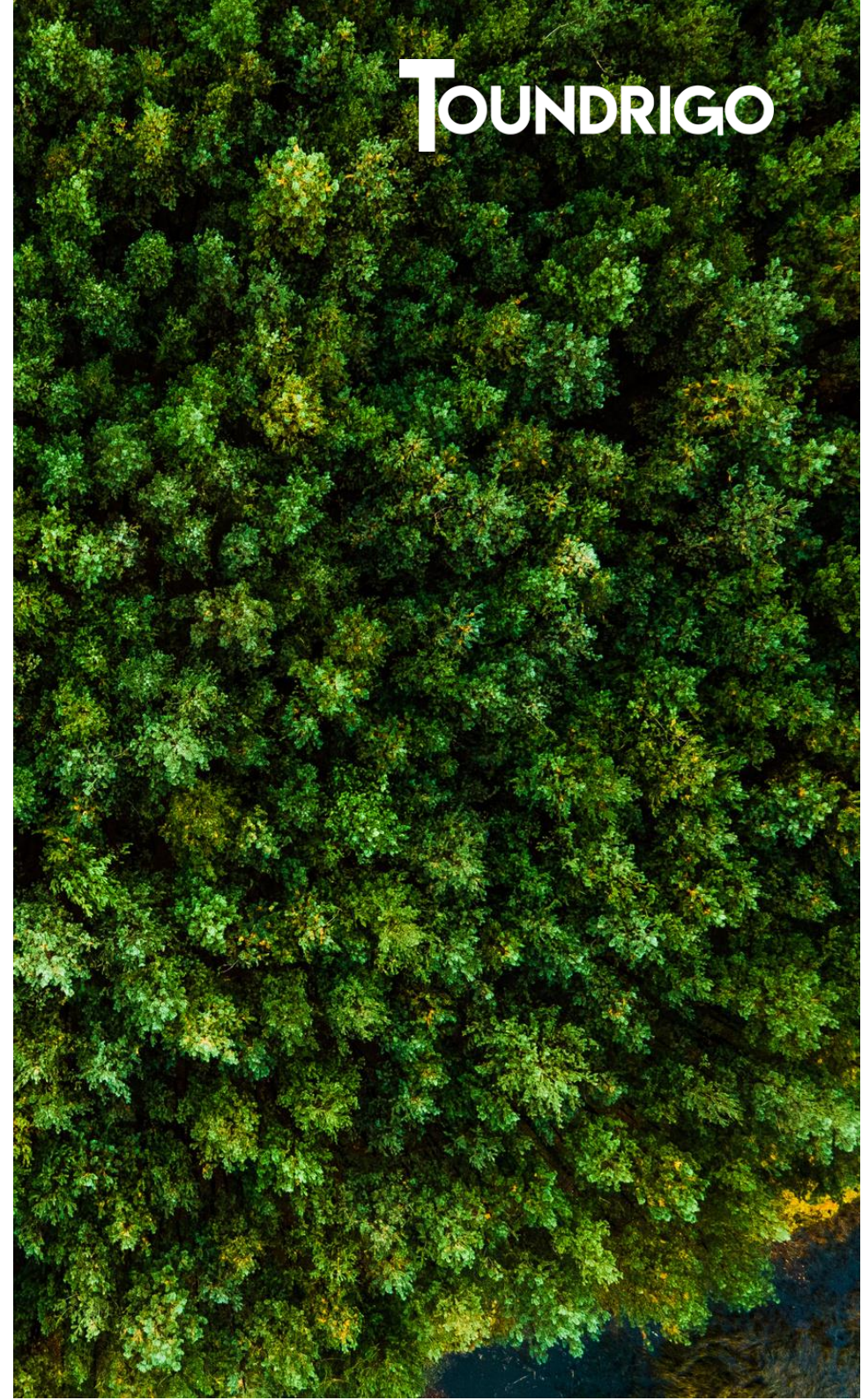




# Sustainability commitments

## Transports

Updated 2024/09



**Since 2021, the ToundriGo group and its associated brandss (Toundra Voyages, Think Incentive, Receptour Canada and Windigo Aventure) commits to promote more sustainable accommodations.**

Sustainability in transports and the associated compagnies practices is essential nowadays, as it allows us to extent our sustainability principles in our daily activities, regarding a key element of our tours, and to which our clients give a particular attention.

Proposing tailor-made travels, we do not select transports providers for our clients without previous consulting with them, regarding their needs/desires/budget, etc. Consequently, our policy here is to recommend to our clients the most sustainable and responsible options, corresponding to their price range and that meet their requirements.

Assessment methods can be applied in several ways:

- Visit by one or several employees
- Customer or guide feedback form
- Voluntary disclosure by the company (survey, contractual agreements, etc.)

The following aspects will be considered in our evaluation (if applicable):

#### **GHG emissions management**

The company follows various best practices associated with reducing GHG emissions from its transport activities. We consider each effort gradually and in relation to the company's capabilities. This includes various aspects such as fuel management (type of fuel used, low-consumption vehicles, etc.), the fleet in place (thermal, hybrid or electric vehicles), as well as any other specific efforts that may be associated with it (carbon offsetting, etc.).

#### **Biodiversity respect / animal welfare**

The company's activities do not harm the surrounding biodiversity (flora and fauna). Any effort to preserve and/or restore biodiversity is highly valued. Transport activities involving maritime transport respect animal welfare at all times and adopt practices that limit the impact of this on the various species (adapted boats, customer awareness, etc.).

### **Sustainability in the office**

In addition to operational practices related to transport, the company has sustainability policies directly within its offices (reduction in the use of paper and plastic, responsible purchasing, recycling/composting, energy efficiency, etc.).

### **Local purchases / materials**

We place great emphasis on purchasing vehicles/coaches/boats as locally as possible (materials used or manufactured directly within the province or in Canada). This can also be extended to other purchases related to the carrier's activity.

### **HR management / EDI**

We aim to work with establishments that give a particular importance to their human resources. This translates into good working conditions, but also into a corporate culture whose values are defined and applied. We also promote all practices associated with equity, diversity and inclusion's efforts, and condemn all types of discrimination.

### **Driver training**

Driver training initiatives are implemented to encourage eco-driving. This may involve flexible, anticipatory driving (avoiding sudden acceleration and excessive braking), optimising speed (cruise control, etc.), reducing the use of air conditioning, regular vehicle maintenance, choosing efficient routes (avoiding traffic jams and detours), etc.

### **Governance**

Local/national governance and ownership structures will be promoted, aiming to reduce economical leakage.

### **Support of the local economy**

Compagny's implementation of practices aimed at reinjecting capital/resources into the local economy (local purchasing, donations, volunteering, charitable giving, employment of local communities, etc.).

### **Accessibility**

The transport provider has facilities and infrastructure to facilitate access for people with reduced mobility (e.g. access ramps, clear communication, etc.).

## **Transparency and information access**

Transparency is one of our fundamental sustainability principles. Therefore, any sharing of sustainability-related information (positive or otherwise) through any channel will be highlighted and highly appreciated.

At all times, we invite you to share with us the progress of your practices, so that we can learn about them and promote it to our customers. Any information relating to this subject can be shared with us at the following address: **wecare@toundrigo.com**

We also have a questionnaire, which we invite you to fill in so that we can learn about your current (or future) practices: [click here](#)

Lastly, we are making available to everyone a small guide of best practices, in order to inform/raise awareness and take action to adopt more sustainable and responsible practices: [click here](#)

*This policy is part of our various sustainability procedures. It will come into force in September 2024. The policy will be formally reviewed annually to ensure its continued relevance.*